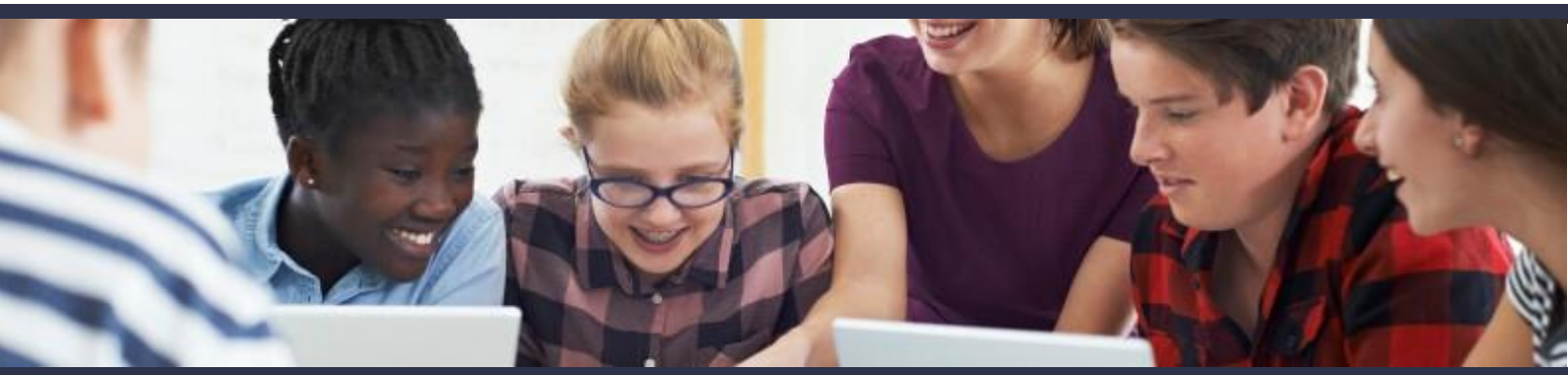
Northcote Primary School

LWT LEARNING WITH TECHNOLOGIES



Northcote Primary School BYOD Portal

Order Online at https://ncps.orderportal.com.au

Why LWT Order Portals?

LWT is one of the largest education IT resellers in Australia and have over 20 years of experience providing and supporting devices sold into schools.

Products differ from those available in retail stores, as they are generally more robust and selected for their compatibility to your school's ICT infrastructure and curriculum as well as ensuring better ongoing support.

With our bulk buying power and access to special education pricing, we provide the right products at the best pricing.

ncps.orderportal.com.au

Commercial Grade Devices with Longer Battery Life
The devices we offer via our portals are commercial grade that you won't find in a retail store. Built to a higher quality and most coming with 3-year warranty options they are designed to last longer than their retail counterparts.

Hassle Free Quick Onsite Servicing
The student environment often leads to a higher number of repairs. When purchased, onsite support at the school greatly reduces frustrations for parents. Getting a retail device repaired usually takes weeks and quite often requires the parent to take time out of their day.

Accidental Damage Protection & Extended Warranty
All our devices have options for Accidental Damage protection with quick repair times. We use manufacturers policies not third-party products to help guarantee parts availability.

Dedicated Order Portal Hotline
To ensure your call is directed to the right person, we have a dedicated hotline just for portal related calls. You can call us with ordering, payment and delivery enquiries on 1300 839 605 or email sales@lwt.com.au.

$100 Lay By Service
We offer a $100 deposit option to secure a device and let you pay much closer to the delivery date.

12 Month Payment Plans
12-month payment plans that are approved online via Latitude or Zip. These plans can help spread the upfront cost for parents.

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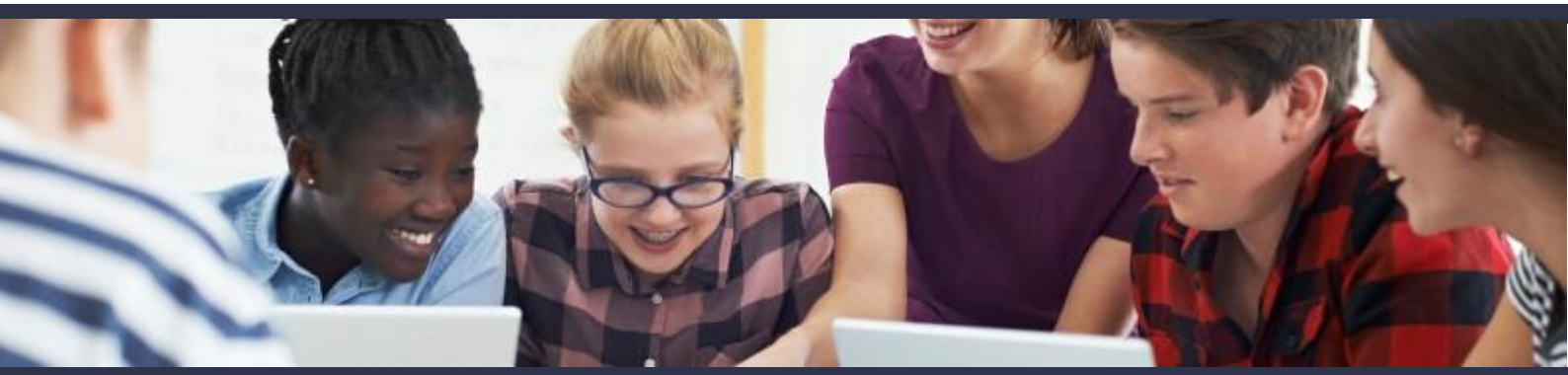

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Windows Devices

	Lenovo 500w Yoga Gen 4 - 12.2" N100 8GB 128GB	Lenovo 500w Yoga Gen 4 - 12.2" N100 8GB 256GB	Lenovo 500w Yoga Gen 4 - 12.2" N200 8GB 256GB
PRICE (inc GST)	**From $816.20***	**From $936.20***	**From $990.20***
SCREEN	**12.2"** Touch Screen (1920x1200)	**12.2"** Touch Screen (1920x1200)	**12.2"** Touch Screen (1920x1200)
CPU	**N100** Intel Processor N100 - 4 Cores, Up to 3.4GHz	**N100** Intel Processor N100 - 4 Cores, Up to 3.4GHz	**N200** Intel Processor N200 - 4 Cores, Up to 3.7GHz
RAM	**8GB** DDR5	**8GB** DDR5	**8GB** DDR5
HDD	**128GB** SSD	**256GB** SSD	**256GB** SSD
BATTERY	Up to 10 Hours Battery	Up to 10 Hours Battery	Up to 10 Hours Battery
CAMERA	Front and Rear Facing	Front and Rear Facing	Front and Rear Facing
OS	Microsoft Windows 11 Pro Academic	Microsoft Windows 11 Pro Academic	Microsoft Windows 11 Pro Academic
Warranty / Insurance	See Website	See Website	See Website

**** Prices subject to change. Check your portal for current pricing. Document created 16 Sep 2024.***

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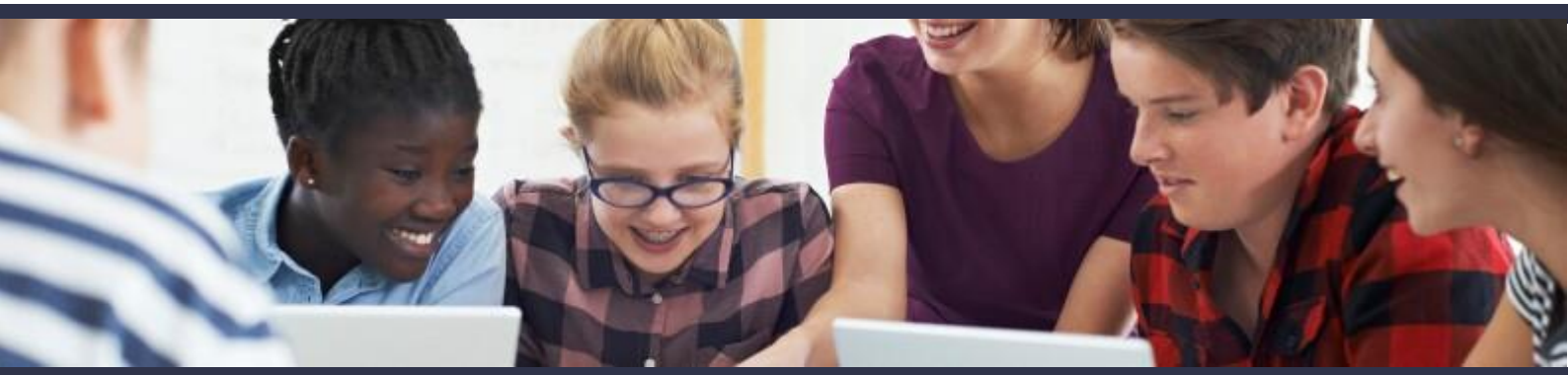

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Frequently Asked Questions

What to buy

How do I know what to buy for my child?
This will largely depend on the subjects the student is studying, always seek advice from the school if you're unsure, our team are also available to assist.

Everything on the portal has been selected and approved by your school for your school's curriculum.

Do I need to buy software?
Your school decides what software they require.

Sometimes software is included as part of the agreement with the school. Contact your school for more information.

Do I need to buy insurance or warranties?
All insurance and warranty extensions are optional. Your school may select the product it thinks is most suitable for your school environment.

You don't have to purchase accidental damage protection with your unit, but it can help lock in costs and ensure quicker onsite repair. For full information please refer the PDS.

If I have more than one child at the school, do I need to place a separate order for each child?
Yes, you will need to complete an order for one child at a time. This is to help track the unit provided to each student.

Where can I buy a new charger/stylus/bag after I receive my device?
You can buy accessories for your product via the Buy Accessories page on your school portal.

Questions about Payment

What methods can I pay by?
Credit Card, Direct Deposit (BPAY), Finance options via Latitude and Zip.

Is my credit card secure online?
We use an industry standard platform to transact all credit card payments via Westpac. It is a highly secure system and all details submitted are encrypted. We do not store any credit card information.

My credit card doesn't work online what's wrong?
Our credit card portal uses a technology called "3D Secure 2.0" to stop credit card fraud. Unfortunately, not all banks subscribe to this service and some cards may be declined. If this happens you can continue your order by choosing to have your invoice sent to you and we'll process it from there.

What is "Lay-by $100 deposit"?
If you choose this option, we will reserve the stock for your order. This gives you the flexibility to pay it off over time. Please note: your device will not ship until you have paid the balance in full.

Can I split my payments?
You can make as many payments as you like. We won't ship your order until it's fully paid.

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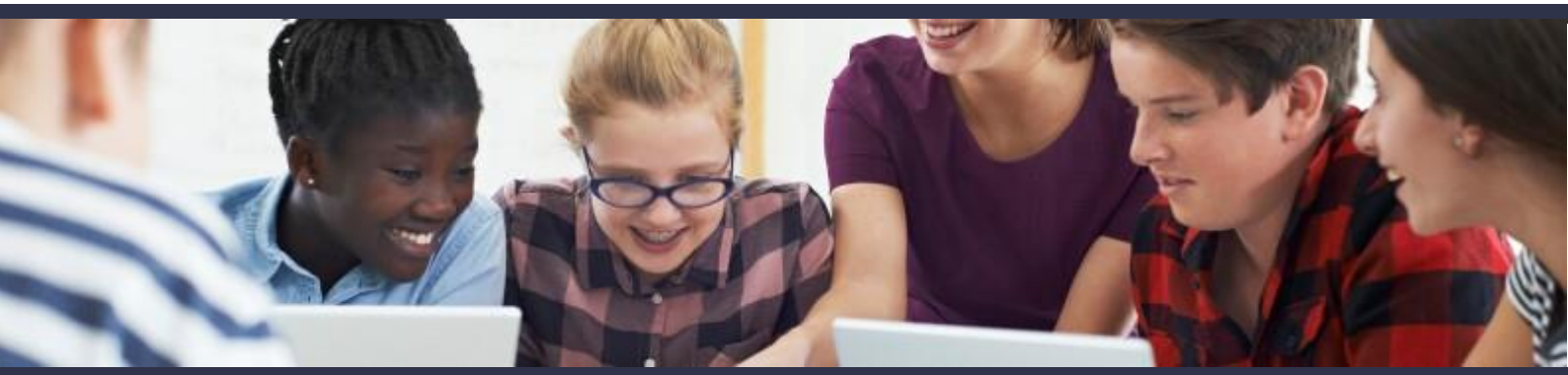

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Frequently Asked Questions

What is "Buy with Finance"?
We have Finance options supplied by both Latitude and Zip. They allow you to spread out your repayments over time and receive your device upfront. Please read terms and conditions carefully as these are finance products and fees and penalties apply. Not all portals may carry finance offerings.

When do finance payments start?
Payments start shortly after the device leaves our warehouse.

Delivery Questions

When will I receive my goods?
You'll see shipment timeframes when placing orders. Goods that are in stock usually dispatch within 3 days. If any configuration work is required, please allow an extra week for delivery. During peak periods such as January, shipment times may increase so it is recommended to order early.

What If I'm not home when the goods arrive?
Australia Post will leave a card.

Warranty and Support Questions

How is warranty supplied?
Depending upon the warranty purchased, repairs will be carried out onsite or the unit will be returned to a service centre for repair.

What's covered by warranty?
Only the hardware is covered by standard warranties against manufacturer fault. Software/physical damage are not covered. Asus and Lenovo do have education warranties that cover damage caused by drops and spills. This will be indicated on the portal.

What do I do if my unit gets damaged and I don't have accidental damage protection?
We can supply a quote and repair cost for fixing a broken unit.

What if I have a problem with my software?
We only provide the hardware and unfortunately can't supply advice. If you have a school supplied image your school should be able to assist.

Your order

How can I see/track my order?
You'll receive an email with an online link that lets you track your order status. You can also access this page via the school portal and click "Check my Order".

Can I cancel my order?
If you need to cancel your order, please contact our Customer Service Team. You can submit a request in writing via sales@lwt.com.au, please supply your Online Order ID, or call our team on 1300 839 605.

Can I change my order?
Before your device ships we can change your order for you. You can submit a request in writing via sales@lwt.com.au.